



OpenVision Privacy Policy

Introduction

OpenVision Company Limited is committed to protecting and respecting your privacy. We want to tell you how we use and protect your personal information. This includes informing you of your rights regarding your personal information that we hold.

This Privacy Notice sets out how we may use, process and store your personal information. We may get that information from you or our partners, through contracts or other legal arrangements you have with us or our partners on behalf of us, in order to deliver contractual/legal obligations. In other cases, we will get that information from you with your permission and consent, or we may receive your personal information from third parties who you have given consent to pass this information on to us.

The Laws and Regulations

The laws that govern personal data in Thailand: Personal Data Protection Act B.E. 2562.

Who is OpenVision?

OpenVision is company limited, established in 2002, in order to provide guidance for employees of IT-organizations. Main focus of activities include the comprises the delivery of courses and the provision of consultancy to complete solution implementation. OpenVision works together with several leading companies that operate in the segment of IT and IT-service provision.

Below is OpenVision contact information:

OpenVision Company Limited
76/8 Platinum Place, Ramkamhaeng Road, Minburi, Minburi, Thailand

How to contact us or complain

Please contact us if you have any questions about our privacy policy or any personal data we have of you.

What Information we may collect from you

OpenVision may collect information from you because we have a legal reason (allowed by law or under contract) to collect the information, or because you have consented for us to do so for a specific purpose.

Information you give us

You may give us information about you either with your informed consent or for legal reasons, such as to enter into a contract with us, when you are buying goods or services from us, or when you are taking a job at OpenVision, for example:

- By filling in a form or sending us an e-mail
- Participating in our member communities
- By completing a certification

- Registering and using an OpenVision product such as a subscription or membership service
- Your name, contact details such as address, email address and telephone number, as well as your date of birth (if provided). This is to allocate you a unique ID number.
- Information relating to your details of examinations taken and actual examination results, and other relevant information in your learner record history.
- Completing a query or complaint which you would like OpenVision to handle
- Applying for a job at OpenVision
- Employment records and history.

This information may be personal, financial, educational, or related to your employment history.

Information we collect about you

If you visit our website, we may automatically collect information about you, for example:

- Technical information
- IP addresses
- Information about what type of device you use to connect to our website
- Your URL
- What parts of your website you click on and how long you look at our website.

Information we receive from other sources

We may receive information about you if you use any of the other websites we operate, any other services we provide, or from our business partners instructed to collect information on our behalf.

We also work with third parties (including, for example, business partners, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, search information providers, credit reference agencies, background checking agencies) and may receive information about you from them as part of the service we provide you, or for legal reasons.

Cookies (including Google Analytics)

For more information read our [cookie policy](#).

Why does OpenVision collect personal information and how it is used?

OpenVision collects information for the some or all of following reasons:

- To provide services to you after you have taken one of our educational certifications/qualifications including validation of your certification/qualification by us
- Where you are already an existing OpenVision customer to provide information about products or services you have shown interest in purchasing
- Where you have provided your informed consent to be contacted on our products, updates and services
- To take part in our product development testing
- To seek feedback from you on the products and services that OpenVision offers including feedback on our partners who may provide you with products or services

- To process your order and payments
- To handle your query or complaint
- To employ you or consider you for employment
- To provide goods or services to you under contract
- For legal reasons, for example, if you have entered into a contract with us
- To provide information to you about our products and services if you have consented to receive it.

You will be able to unsubscribe at any point for these services by contacting us.

We will not without your express consent provide your personal information to any third parties for direct marketing.

What legal basis does OpenVision have for processing my information?

OpenVision may process your information because:

- We have a contract with you
- You have given us permission or consent to do so
- We must provide services to you after you have purchased something from us
- We must provide services to you because you have taken one of our qualifications
- To comply with the law.

All of these reasons are reasons OpenVision may legally process the information we have about you.

Who might OpenVision share your information with?

OpenVision may share your personal information with third parties, either because you have consented to allow us to do so or for legal reasons. For example, we may share your personal information with:

- Our examination institute to provide pre-examination, examination and post-examination services
- Subcontractors and third parties for the purpose of the performance of a contract that we hold with them or that we hold with you
- With third parties because you have given consent
- With third parties who provide shipping or publishing services because you have purchased goods or services

Other reasons OpenVision may share your personal information with a third party

If OpenVision Company Limited or substantially all of its assets are acquired by a third party, personal data held by OpenVision about its customers will be one of the transferred assets of the company.

In addition, OpenVision will share your personal data with third parties for the following reasons:

- If OpenVision must comply with a legal obligation or to do so by law, legal proceedings or prospective legal proceedings.

- To enforce or apply our Website Terms of Use, Terms and Conditions of Sale, or other agreements
- To protect the rights, property, or safety of OpenVision Company Limited, our customers or others
- We will exchange information with other companies or organizations to prevent fraud or to reduce our credit risks.

Except as provided in this privacy statement, we will not provide your information to third parties without your prior consent.

Where we store your personal data and how we transfer data internationally

We primarily store and process your personal data in Thailand. If we do transfer your personal data outside the Thailand, it will be because you have consented or because we have a legal reason to do so.

Some examples of reasons your data may be processed outside of the Thailand include:

- Order fulfilment
- Payment processing
- Technical support services.

Access to your stored personal data via password

Where we have given you (or where you have chosen) a password which enables you to access certain parts of our site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Transmission and storage of your personal data

We use best practice to ensure your data is encrypted to the standard required in the GDPR to protect your personal data, we cannot guarantee the security of your data as it is transmitted and stored.

How long will you keep my personal information and how will you secure it?

OpenVision takes information security extremely seriously. We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect about you.

OpenVision will retain your personal information in line with OpenVision specific retention periods.

We will keep your personal information:

- For as long as required by law
- Until we no longer have a valid reason for keeping it, or
- Until you request us to stop using it.

We may keep just enough of your personal information to ensure that we comply with your requests not to use your personal information or comply with your right to erasure. For

example, we must keep your request to be erased even if it includes your personal data until such time as you are no longer our customer.

What if I chose not to give you my personal information?

If the personal information is necessary in order to supply goods or services to you under a contract between you and OpenVision, then we will not enter into that contract or provide the services or goods if you do not give us your personal information.

Your Rights

Under certain circumstances, you have rights under PDPA in relation to your personal information:

- **Right to withdraw consent at any time:** This applies where we are relying on consent to process your personal data. However, this will not affect the lawfulness of any processing carried out before you withdraw your consent. If you withdraw your consent, we may not be able to provide certain products or services to you. We will advise you if this is the case at the time you withdraw your consent.
- **Request access to your personal data:** This enables you to request a copy of the personal data we hold about you and to check that it is accurate and that we are processing it lawfully. This is not, however, an absolute right, and the interests of other individuals may restrict your right of access. For additional copies requested, we may charge a reasonable fee based on administrative costs.
- **Request correction of your personal data:** This enables you to have any incomplete or inaccurate data we hold about you corrected, though we may need to verify the accuracy of the new data you provide to us.
- **Request transfer of your personal data:** This enables you to request the transfer of your personal data to you or to a third party. We will provide to you, or a third party you have chosen, your personal data in a structured, commonly used, machine-readable format. Note that this right only applies to automated information which you initially provided consent for us to use or where we used the information to perform a contract with you.
- **Request erasure of your personal data:** This enables you to ask us to delete or remove personal data where there is no lawful basis for us continuing to process it. Note, however, that we may not always be able to comply with your request of erasure for specific legal reasons which will be notified to you, if applicable, at the time of your request.
- **Request restriction of processing:** This enables you to ask us to suspend the processing of your personal data in the following scenarios: (a) if you want us to establish the data's accuracy; (b) where our use of the data is unlawful but you do not want us to erase it; (c) where you need us to hold the data even if we no longer require it as you need it to establish, exercise or defend legal claims; or (d) you have objected to our use of your data but we need to verify whether we have overriding legitimate grounds to use it.
- **Object to processing of your personal data:** This enables you to object to processing of your personal data where we are relying on a legitimate interest and there is something about your particular situation which makes you want to object to processing on this ground as you feel it impacts on your fundamental rights and freedoms. In some cases,

we may demonstrate that we have compelling legitimate grounds to process your information which override your rights and freedoms. You also have the right to object where we are processing your personal data for direct marketing purposes. We will provide you with appropriate choices to opt-in or opt-out as set out above in our Policy.

- **Make a complaint:** You have the right to make a complaint at any time to the relevant data protection supervisory authority. We would, however, appreciate the chance to deal with your concerns before you approach your supervisory authority.

We require that your request be in writing. In addition, we may need to request specific information from you to help us confirm your identity and ensure your right to access your personal data (or to exercise any of your other rights). This is a security measure to ensure that personal data is not disclosed to any person who has no right to receive it. We may also contact you to ask you for further information in relation to your request to speed up our response. We try to respond to all legitimate requests within a reasonable period and not exceeding the time specified by law.

In the event that you request us to delete, destroy, limit the data processing, suspend, transform your personal information into a form that does not personally identify the owner of the personal information or withdraw your consent, we may not be able to perform the contract we have or are trying to enter into with you (for example, to provide you with services). In this case, we may have to cancel a product or service you have with us but we will notify you if this is the case at the time.

You will not have to pay a fee to access your personal data (or to exercise any of the other rights). However, we may charge a reasonable fee if your request is clearly unfounded, repetitive or excessive. Alternatively, we may refuse to comply with your request in these circumstances.

Links to Other Websites

From time to time, our website may contain links to and from websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites may have their own privacy notices and that we do not accept any responsibility or liability for any such notices. Please check these notices, where available, before you submit any personal data to these websites.

Children

OpenVision does not believe its website or marketing content is appealing to children, nor is it directed at children under 13. OpenVision does not knowingly collect personally identifiable data from persons under the age of 13. If you are a parent of a child under 13, we will seek your consent if you wish your child to access OpenVision content.

Changes to Our Privacy Notice

OpenVision may change this notice from time to time in the future. Any such changes will be posted here and, where appropriate, notified to you in writing. We advise you to check back frequently to see any updates or changes.